

Different systems, Different structures

Public Sector

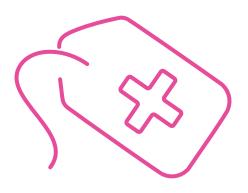


Budget driven

Organised by cost centres

Data stored in different systems





Payment driven Organised by services rendered Data linked to claims and billing



NHI Bill





Purchasing of health care services

- **35.** (1) The Fund must actively and strategically purchase health care services on behalf of users in accordance with need
 - (2) The Fund must reimburse payment directly to accredited and contracted central, provincial, regional, specialized and district hospitals based on a global budget or Diagnosis Related Groups

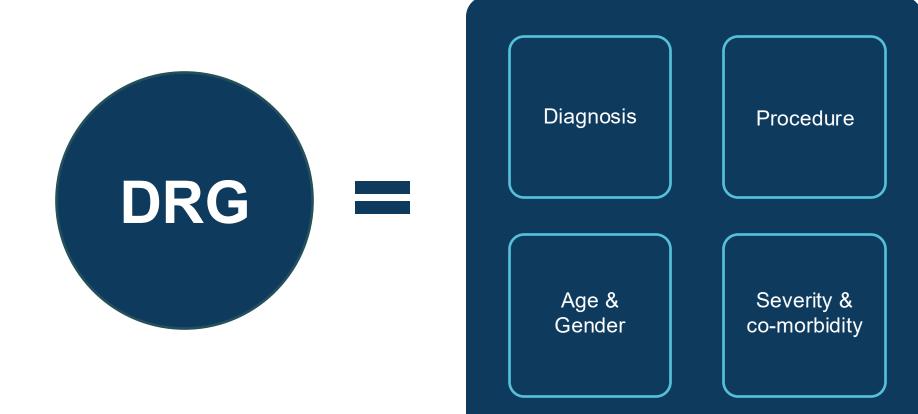




Diagnosis Related Group (DRG)



A diagnosis related group classifies hospital admissions into clinically intuitive and homogenous groupings which are expected to require similar levels of resource utilisation.



Aims for the Grouper

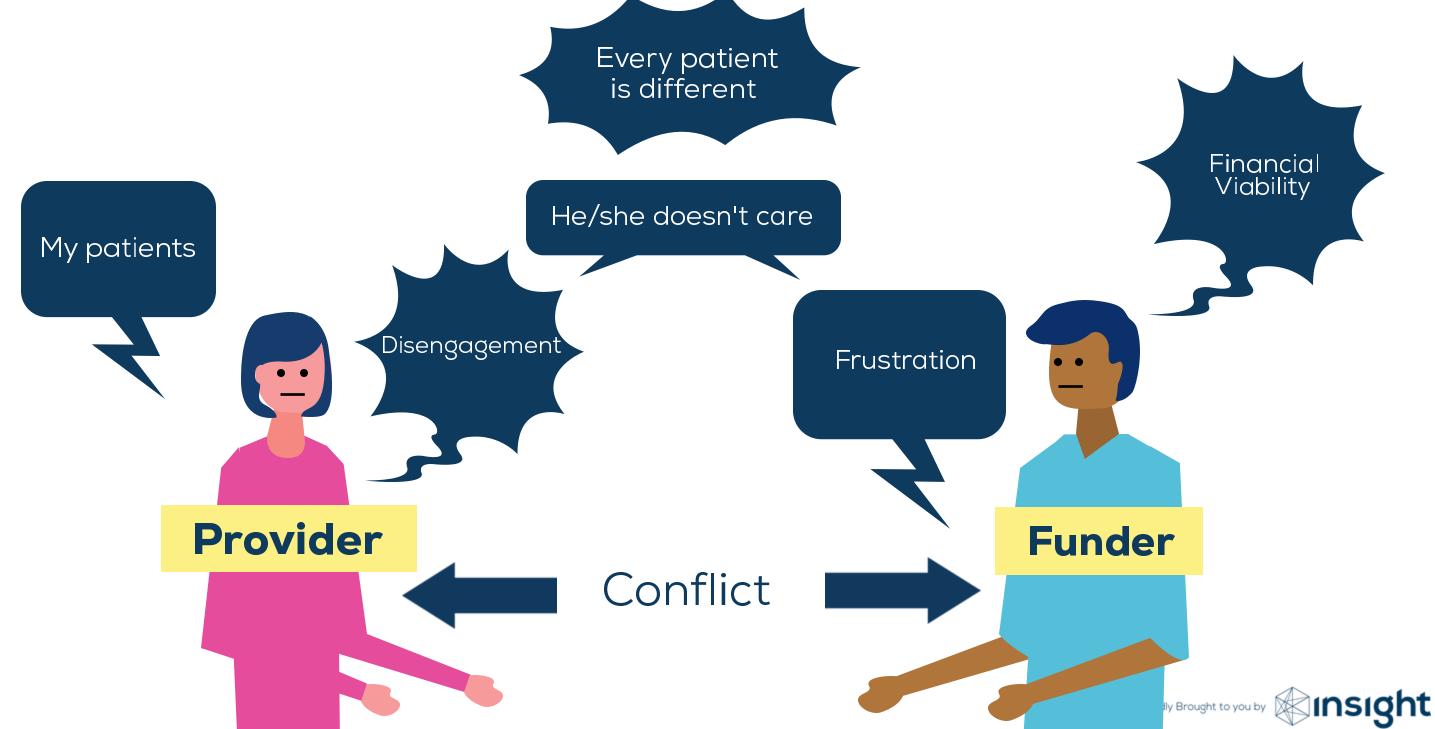
- Clinically meaningful clusters
- Similar expected resources use (Cost)
- A manageable, meaningful number of groups
- Incorporates complexity and severity



Quick Overview

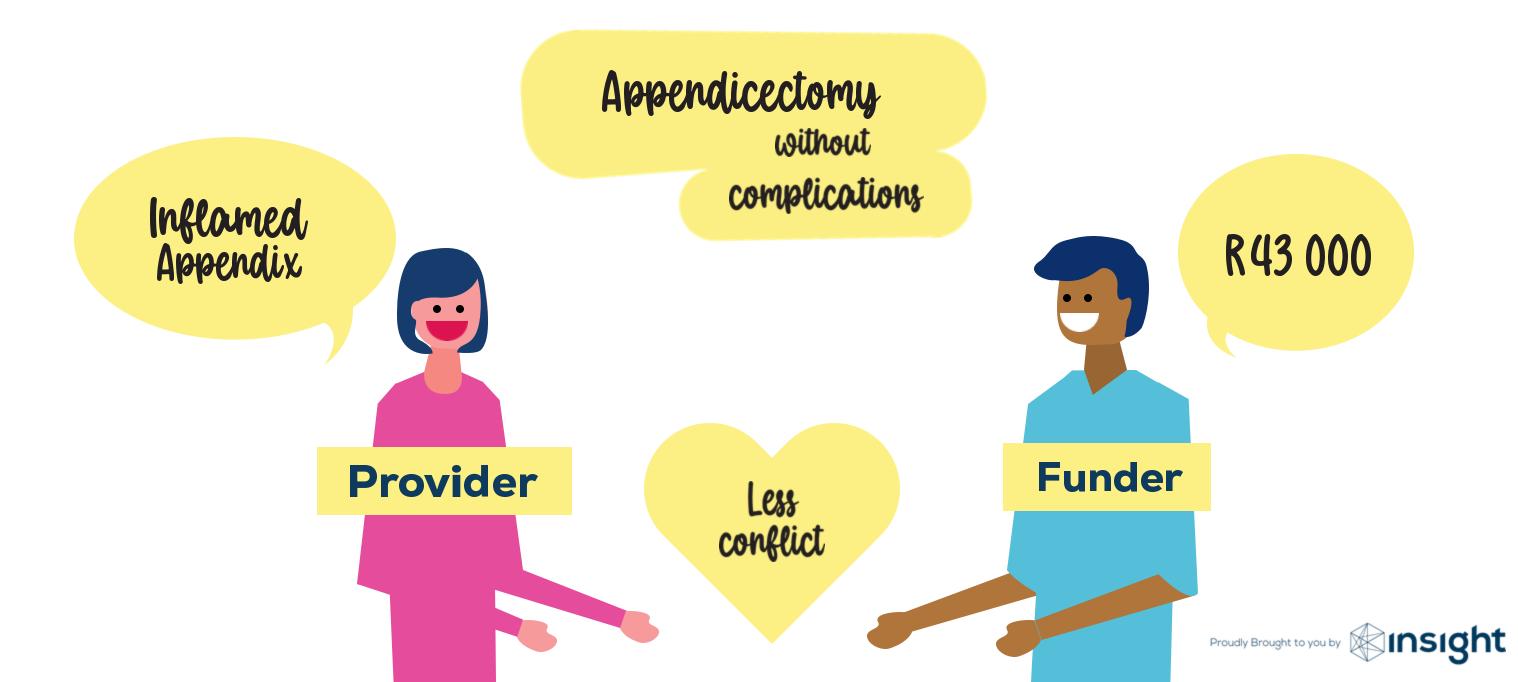






Quick Overview





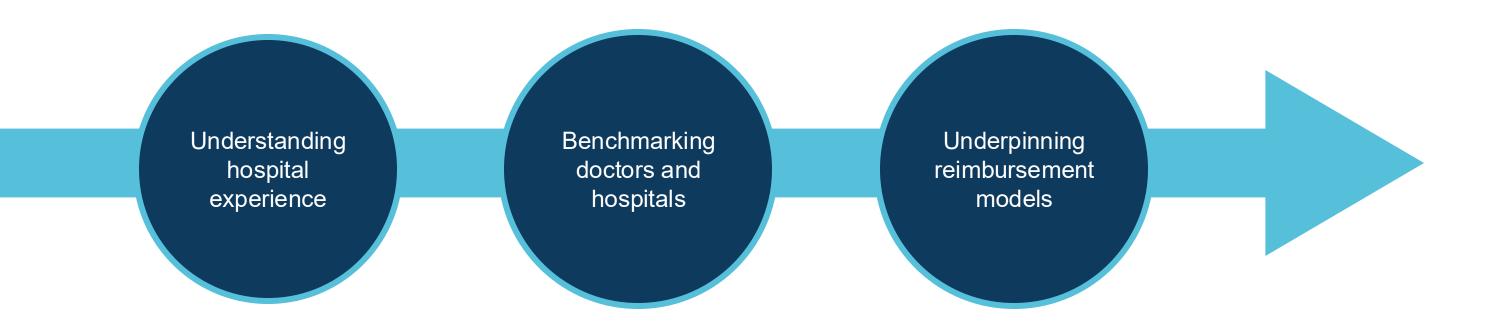






What are DRGs used for?





DRG-based reimbursement

- DRG-based fixed fees
- DRG-based per diems
- DRG based bundled fees
- DRG-based global fees
- DRG-based fees linked to healthcare outcomes



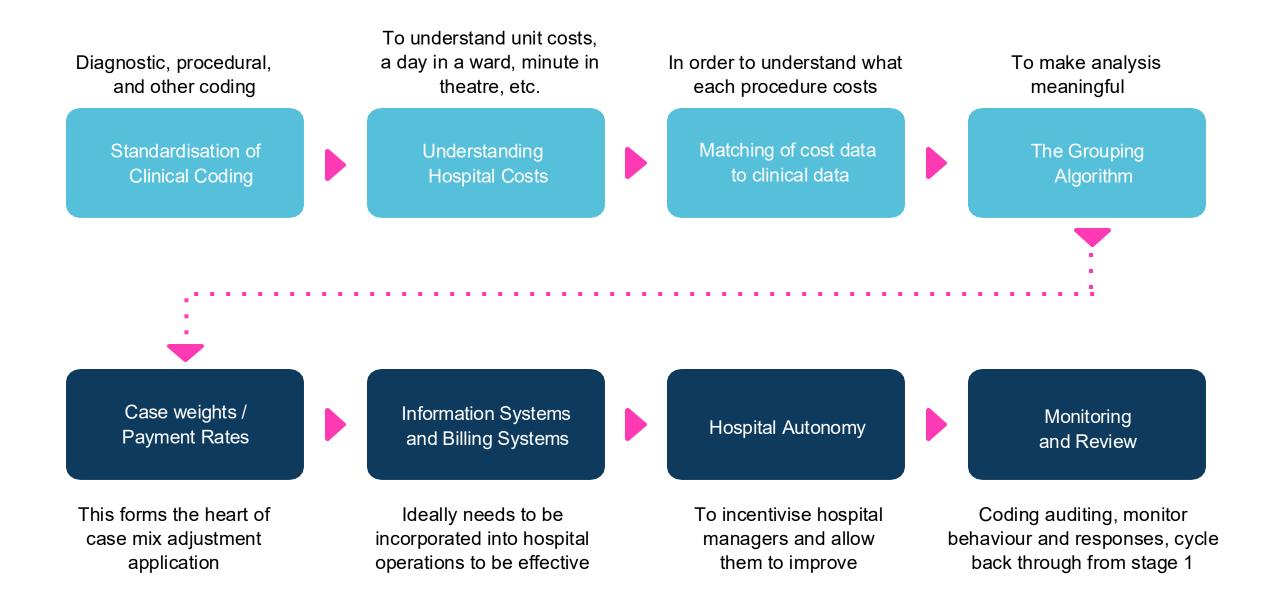




Roadmap

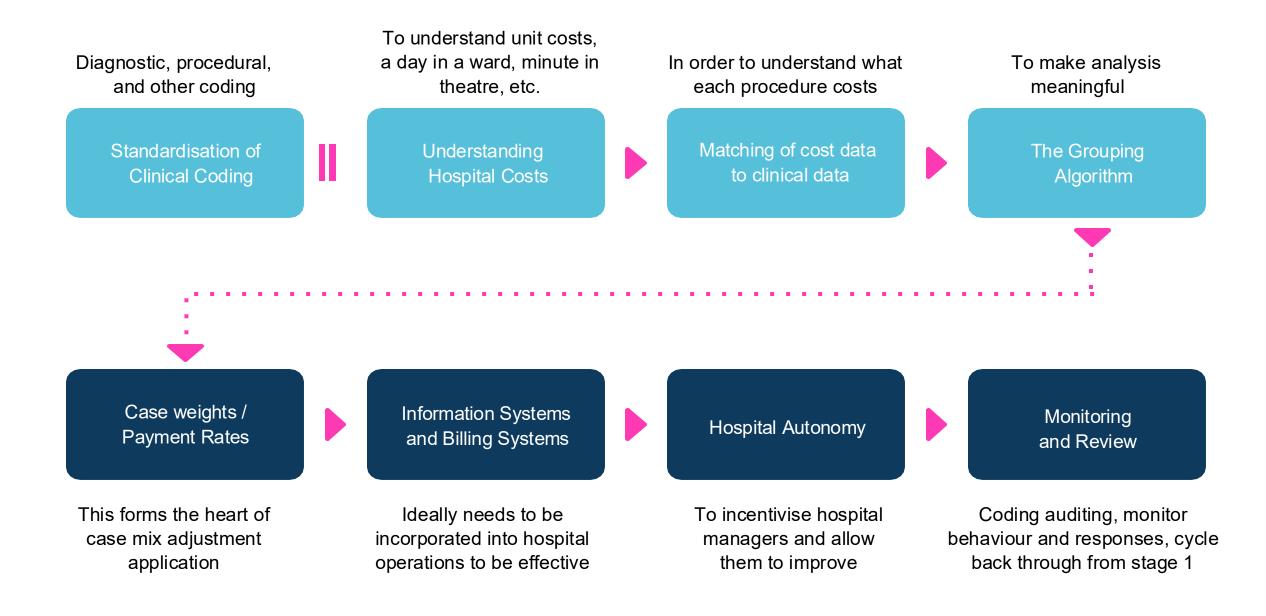
















To understand unit costs, Diagnostic, procedural, a day in a ward, minute in In order to understand what To make analysis and other coding theatre, etc. each procedure costs meaningful Standardisation of **Understanding** Matching of cost data The Grouping **Clinical Coding Hospital Costs** to clinical data Algorithm Case weights / **Information Systems** Monitoring Hospital Autonomy Payment Rates and Billing Systems and Review This forms the heart of Ideally needs to be To incentivise hospital Coding auditing, monitor behaviour and responses, cycle incorporated into hospital managers and allow case mix adjustment operations to be effective back through from stage 1 application them to improve

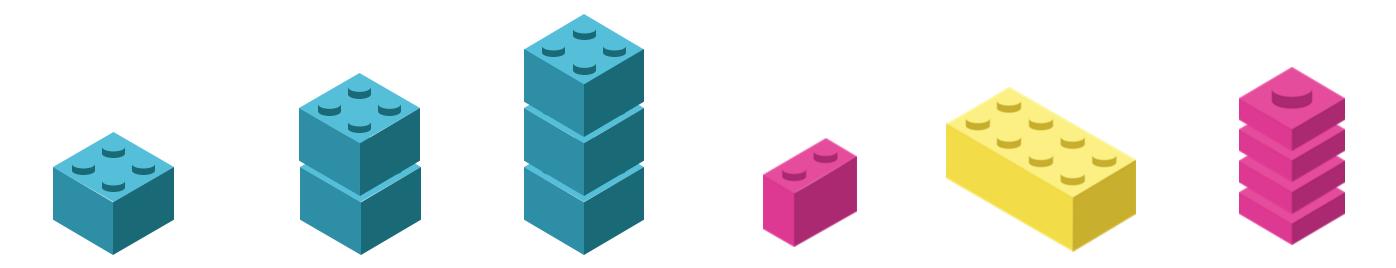


Understanding Hospital Costs





In the ideal case, the actual resources used for each and every admission are known, but this is not practical, so we must use an approach that gives us best estimates for the cost per case.



Need a methodology for how to classify, group and assign costs to each component of service delivery.



Understanding Hospital Costs



Critical to understand what it costs to provide hospital services.



Important to understand the **component costs** – staff, equipment, maintenance, capital recovery, catering, laundry and other costs.



How **cost combine** into a day in a general ward, or an ICU day, or time in theatre.



These become the building blocks of the cost **per individual admission**



It is possible to **use proxies** in the interim





Establishing an information baseline

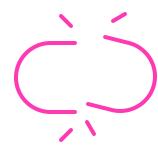




Budgets in public sector

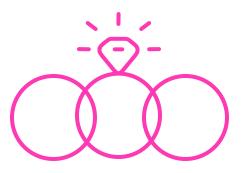
Each Department receives funding through largely voted funds.

Revenue is minimal in comparison and generated through funded patients



Financial data independent of patient data

Systems were created independently as needs were separate



Challenge to "marry" the various systems

To enable understanding cost per admission and the unit costs associated with an admission. Costs are not captured at a patient level



What are our sources: systems in use frest | Confidente



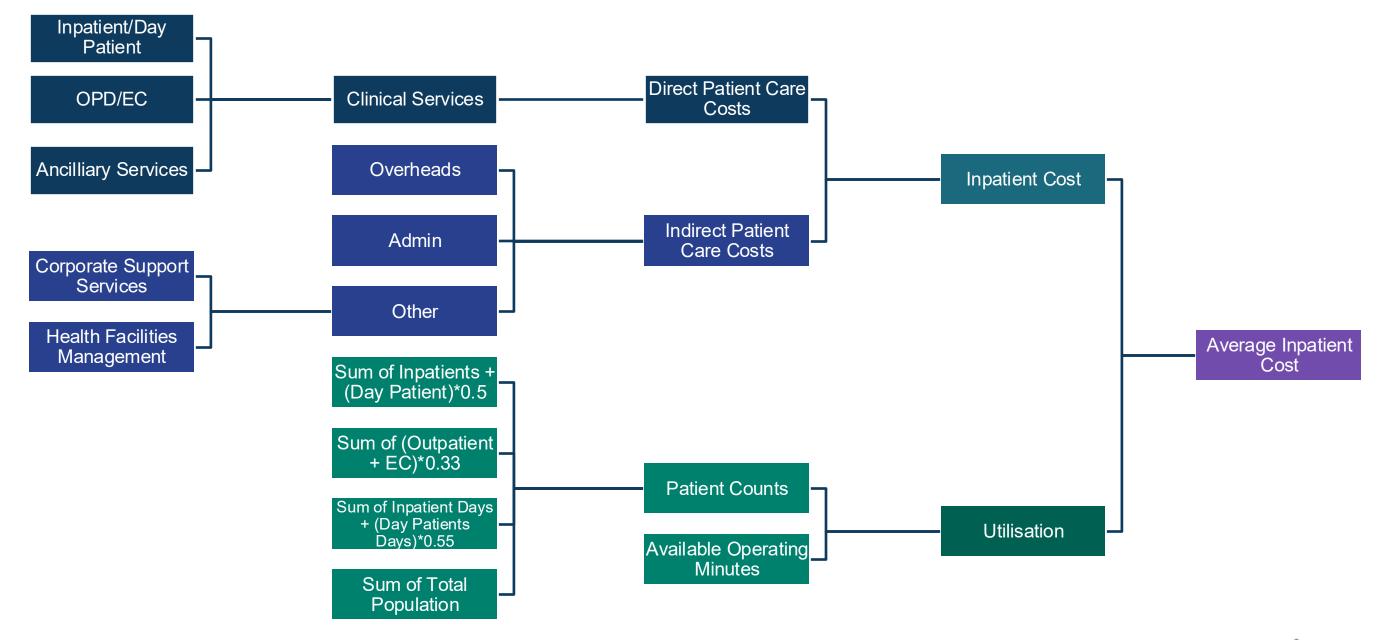


System Name	Data Type	Purpose
CMM (previously known as JAC)	Comprehensive Medicine Management: Pharmacy	This is a pharmacy system that is mostly used by pharmacists to manage medicine stock control and dispensing
WPBTS	Blood and Blood product services (WPBTS)	This is a blood product and blood services view. The system is owned by Western Province Blood and Transfusion Services.
NHLS	Laboratory services (NHLS)	This is a Lab results system with a view only access by Clinicians that provides patient's lab results
LOGIS	Procurement	Stock control and provisioning system. Items on LOGIS are identified by unique numbers and unique descriptions
SYSPRO	Procurement	Handles stock control, procurement and related cost centre information for central hospitals and dental hospitals
Sinjani	Patient Administration Statistics	This is a central repository system that stores aggregated routine health information data
Persal	Personnel and Salary Administration	The PERSAL system is a standardized Human Resource and Payroll system for all the Central Government Departments, Provincial Administrations, SAPS, Education and Correctional Services.

Level up: organising data







Building Blocks



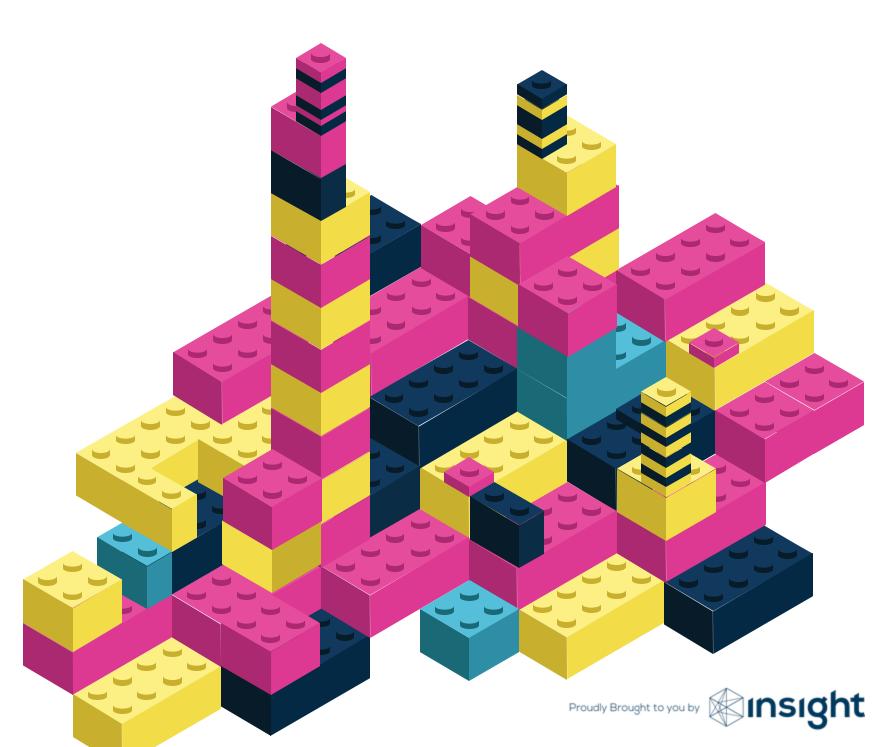


Basic building blocks

- Ward (Grades of General, High Care and ICU)
- Theatre
- Auxiliary
- Nuclear Medicine
- Hospital
- Head Office Support
- Infrastructure

Key Phases

- Discovery
- Design
- Model
- Reflection



Challenges





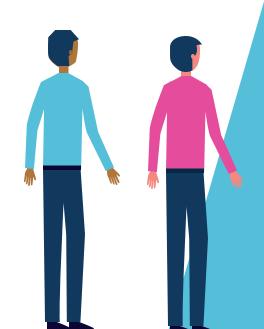
Public sector landscape

Cost centre model

Multiple system sources

Mapping to Lego Blocks

Limitation of data e.g. no theatre time





What we've achieved so far





Achieved

- Level 3 Central Hospitals: Tygerberg, Groote Schuur and Red Cross War Memorial Hospital
- Level 2 Regional Hospital: Paarl Hospital
- Level 1 District Hospital: Citrusdal Hospital



Key wins

- Produced a cost per day per ward type and cost per operating minute
- Comparison between facilities
- Informs other ARMs



Lessons learnt

Public sector will need to enhance elements which were not previously prioritised for health care delivery







Next steps





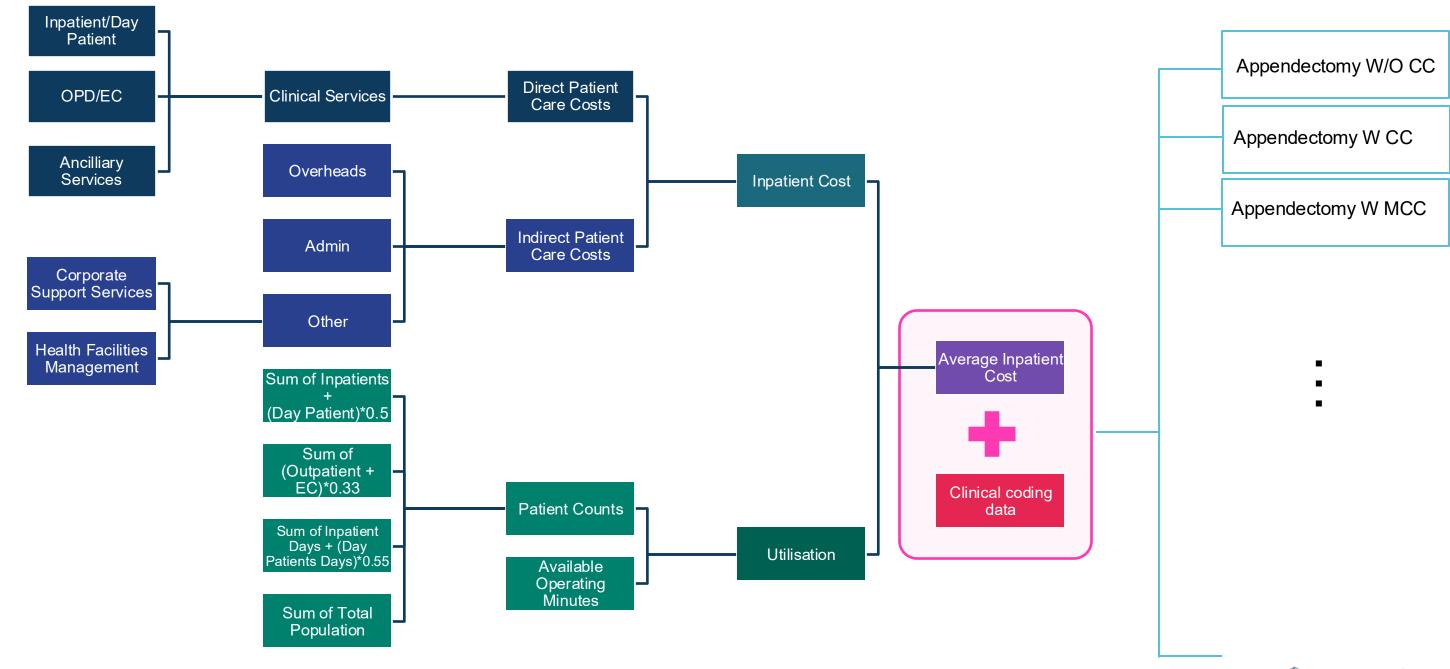
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Matching cost and clinical data









Matching cost and clinical data



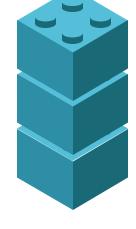


ICD-10 K80.0 ICD-9-CM 47.01



DRG: Appendectomy W/O CC

Cost components for an admission

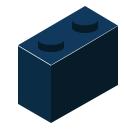


General Ward

3 days

Χ

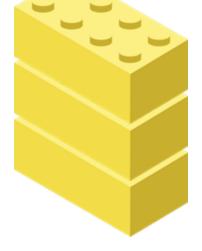
Unit cost per GW day



Theatre time

60 min

X
Unit cost per minute



Number of auxiliary contacts

3

X

Unit cost per contact



Other costs

3 days

Χ

Unit cost per day

