



COOKIE POLICY

Insight Solutions Group and its subsidiaries ("The Group")

Version 1.0 • Effective date: 30 June 2026 • Applies to www.insight.co.za

1. About this Cookie Policy

This Cookie Policy explains how Insight Solutions Group and its subsidiaries ("The Group", "we", "us" or "our") use cookies and similar technologies on our website at <https://www.insight.co.za> (the "website"). It should be read together with our Privacy Policy, which explains more generally how we process personal information in accordance with the Protection of Personal Information Act 4 of 2013 ("POPIA").

By using our website, or by accepting cookies through our cookie banner, you agree to the use of cookies as described in this policy, except for strictly necessary cookies which are always active. You can change your preferences at any time (see Section 6).

2. What are cookies?

Cookies are small text files placed on your device (computer, tablet or mobile) when you visit a website. They are widely used to make websites work, to make them more efficient, and to provide information to the website owner. Cookies may be "session" cookies (deleted when you close your browser) or "persistent" cookies (which remain until they expire or you delete them). We also use similar technologies such as pixels, tags and local storage, which we refer to collectively as "cookies" in this policy.

Cookies set by us are "first-party" cookies; cookies set by another organisation (for example an analytics or video provider) are "third-party" cookies.

3. Why we use cookies

We use cookies to:

- make the website function and keep it secure;
- remember your settings and preferences;
- understand how visitors use the website so we can improve it; and
- where applicable, measure the performance of our content and campaigns.

4. Types of cookies we use

We group cookies into the following categories:

- **Strictly necessary cookies** — are essential for the website to function and cannot be switched off in our systems. They are usually set in response to actions you take, such as setting your privacy preferences, logging in, or completing forms. The website cannot work properly without them, so they do not require consent.
- **Performance / analytics cookies** — collect information about how visitors use the website (for example which pages are visited most often, and whether users get error messages), in aggregated form, to help us improve how the website works. Example: analytics providers such as Google Analytics.
- **Functional cookies** — allow the website to remember choices you make (such as your language or region) and provide enhanced, more personal features.
- **Targeting / advertising cookies** — may be set through our site by us or our partners to build a profile of your interests and show you relevant content or advertising on other sites. If you do not allow these, you will experience less targeted advertising.

Performance, functional and targeting cookies are only placed where you have given consent through our cookie banner.

5. Cookies used on this website

The specific cookies used on our website are listed below.

Cookie name	Provider	Purpose	Type	Duration
_ga	Google Analytics	Distinguishes users for analytics	Analytics / Performance	Up to 2 years
_ga_SS8WXJ27B8	Google Analytics	Maintains session state for GA4 analytics	Analytics / Performance	

This list is reviewed and updated periodically as the cookies on our website change.

6. How to manage or disable cookies

You can manage your preferences in the following ways:

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- Cookie banner: when you first visit the website you can accept or decline non-essential cookies.
 - Browser settings: most browsers let you refuse or delete cookies. The “Help” function in your browser explains how. Useful guides are available for Chrome, Safari, Microsoft Edge, Firefox and other browsers.
 - Opting out of analytics: some providers offer specific opt-outs (for example Google Analytics provides a browser add-on at tools.google.com/dlpage/gaoptout).

Please note that if you block or delete strictly necessary cookies, parts of the website may not function properly.

7. Consent and your rights under POPIA

Strictly necessary cookies are used on the basis of our legitimate interest in providing a working, secure website. All other cookies are used only with your consent, which you give through our cookie banner and may withdraw at any time. Where cookies collect personal information, we process that information in accordance with our Privacy Policy and POPIA, including your rights to access, correct or object, and to lodge a complaint with the Information Regulator.

8. Changes to this Cookie Policy

We may update this Cookie Policy from time to time to reflect changes in the cookies we use or for operational, legal or regulatory reasons. The current version will always be available on our website. This policy was last updated in June 2026.

9. Contact us

If you have any questions about this Cookie Policy or our use of cookies, please contact our Information Officer:

Information Officer	Barry Allan Childs
Email	informationofficer@insight.co.za info@insight.co.za
Telephone	011 541 0910
Address	2nd Floor, Gateway West Offices, 22 Magwa Crescent, Waterfall City, Midrand, 2066

You may also lodge a complaint with the Information Regulator (South Africa):
enquiries@infoeregulator.org.za / POPIAComplaints@infoeregulator.org.za / Tel 010 023 5200,
<https://infoeregulator.org.za>